

MISSION

We exist to serve our members.

PURPOSE

To serve our members by providing safe and reliable electric service, at the best possible value within our communities, consistent with sound management and cooperative principles.

OBJECTIVE

Utilize our institutional and support pillars, and corresponding value statements, to continually evaluate our members' needs and work to exceed their expectations, pursuing opportunities that will benefit them.

INSTITUTIONAL PILLARS

SAFETY, SECURITY & RISK MANAGEMENT

SVEC commits to achieve a culture of safety for the benefit of our members and employees through proactive risk management policies, procedures and processes.

FINANCIAL STEWARDSHIP

SVEC commits to prudently maintain financial strength to meet its obligations and empower the cooperative to navigate a dynamic future to serve our members.

RELIABILITY

SVEC commits to design, construct, maintain and operate the cooperative's infrastructure through the most up to date systems, analyses and programs to ensure our members receive exceptional service.

MEMBER ENGAGEMENT

SVEC commits to operate with the highest organizational integrity through transparent communication, assuring opportunities for valuable member experiences.

SUPPORT PILLARS

GOVERNMENTAL & REGULATORY ADVOCACY

SVEC commits to enhance our fair and transparent relations on behalf of our members with local, state and federal elected officials, oversight agencies and energy industry stakeholders regarding cooperative priorities.

EMPLOYEE COMMITMENT & ENGAGEMENT

Employees are our most valuable asset; propelling the cooperative to provide competitive wages and benefits while enabling development and advancement to attract and retain a high performing workforce. SVEC commits to provide the resources necessary to accomplish this.

TECHNOLOGY

SVEC commits to leverage advanced data analytics and other technologies that will be strategically applied across the cooperative to enhance productivity, facilitate accurate and timely decisions, and assure exceptional service to our members.